



**CITY OF SEDONA**  
**Department of Community Development**

104 Roadrunner Drive  
Sedona, AZ 86336  
Phone: 928-282-1154  
Fax: 928-204-7124  
Web: www.SedonaAZ.gov

Building Safety • Code Enforcement • Current Planning • Development Services  
Historic Preservation • Housing • Long Range Planning • Water Conservation

---

***Customer Satisfaction Survey***

To help us provide better service, we would like your comments regarding our performance. Please take a moment to fill out this survey and let us know how we are doing.

Date: \_\_\_\_\_ Time: \_\_\_\_\_ Who assisted you? \_\_\_\_\_

	Strongly Agree	Agree	Disagree	Strongly Disagree
Staff was available to assist me				
Staff was helpful, courteous and professional				
Staff provided clear, concise and accurate information				
Staff responded to my needs in a timely manner				
Staff kept me informed of progress and resolved problems clearly and promptly				

Overall service was: ☐ Excellent ☐ Good ☐ Fair ☐ Poor

Comments: Please explain why you rated us as you did and any suggestions as to how we might improve.

---

---

---

---

Your Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

May we contact you to follow up? ☐ Yes ☐ No

Please leave at the front counter or fold and tape and mail to the address above.

***Thank you for your time.***

***John O'Brien, Community Development Director***